



**HYUNDAI MIB International Co., Ltd.**  
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7th September 2021

## **Confirmation Letter**

Dear BILSENS/HYUNDAI MIB Banknote Counting Machine users,

In order to operate your BILSENS/HYUNDAI MIB machines which you have been using safely for many years, to work in a consistent and stable way, we advise you to receive repairing and maintenance services only from companies which have received training from BILSENS/HYUNDAI MIB and these companies are BILSENS/HYUNDAI MIB Authorized Repair and Maintenance Service Companies.

We would also advise you to make sure that you only use Original Spare Parts and Software from BILSENS/HYUNDAI MIB Authorized companies, so that your machines can be used the way they were intended to be used.

BILSENS/HYUNDAI MIB, the Manufacturer of the banknote counting machines, is not responsible for any negative outcomes from using non-original parts on your machines and from any maintenance received from non-authorized service providers.

Any machine which have been repaired with non-original parts, repaired by non-authorized service providers; will not be held under any warranty.

Once again, as The BILSENS/HYUNDAI MIB Family, we we would like to state that we are here to support you with our Factory, our distributors and our Authorised Repair and Maintenance Service companies and Tumpa trained and authorized by our factory for all our models MIB-11V/F, MIB-9, SB-7, SB-9, SB-3000 and SB-5000.

Wishing you all the best and success.

HYUNDAI MIB International Co., Ltd

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By: James Gu / Head of Sales and Marketing Department

Date: 7th September 2021